Gazipur City Corporation
Gazipur

Name of Department: Administration

Kaizen Theme: Biometric Office Attendance for Officials

Before Kaizen	After Kaizen
1. Officials maintain manual attendance book. 2. Officials can tampering their attendance.	1. Officials have to maintain biometric attendance. 2. Officials cannot tampering their attendance.

Gazipur City Corporation
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Name of Department: Revenue

Kaizen Theme: Computerized Revenue collection Record

Before Kaizen	After Kaizen
1. Revenue collections were kept in files. 2. Files were kept scattered. 3. Officials had to spend huge time on records keeping.	1. Computerized revenue collectionrecords are maintained. 2. Officials can keep relevant records in very short time.

Gazipur City Corporation
Gazipur

Name of Department: Health

Kaizen Theme: Simplification to get birth and death registration

Before Kaizen	After Kaizen
1. It takes 10 to 12 days for citizens to get birth or death certificates.	1. It takes 3 days for citizens to get birth or death certificates

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Name of Department: Engineering

Kaizen Theme: Detectillegal connection and Disconnect illegal line

Before Kaizen	After Kaizen
1. Detect the illegal water connection by conducting the survey.	1. After identifying the illegal connection action has been taken to disconnect the illegal line.